

Crochet and Cabin Lace Privacy Policy

Information we collect:

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we and our service provider collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); comments, purchases feedback, reviews, recommendations, and personal profile.

How we collect your information:

When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

Why we collect this information

We collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate the Services;
2. To provide our Users with ongoing customer assistance and technical support;
3. To be able to contact our Visitors and Users with general or personalised service-related notices and promotional messages;
4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
5. To comply with any applicable laws and regulations.

How we store the information

Our organisation is hosted on the 4UK Host platform. 4 UK Host provides us with the online platform that allows us to inform you of our services to you. Your data may be stored through 4 UK Host's data storage, databases and the general 4 UK Host applications. See their Privacy Policy here: <https://www.4ukhost.uk/privacy.php>

How we communicate with site visitors

We may contact you to notify you regarding your purchase, to send updates about our organisation or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

How we use cookies and other tracking tools

Cookies are small pieces of data stored on a site visitor's browser, usually used to keep track of their movements and actions on a site.

How site visitors can withdraw consent

If you don't want us to process your data anymore, please contact sarah@crochet-cabin-lace.co.uk

Privacy policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions and your contact information

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at sarah@crochet-cabin-lace.co.uk

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